

PORTERVILLE.COM
PORTERVILLE ONLINE
PORTERVILLE WIRELESS

OCSNET.NET
OACYS.COM



OLSON
COMPUTER
SERVICES

NETWORKING THE
COMMUNITY
SINCE 1982

N E W S L E T T E R J U N E 2 0 1 0
VISIT OUR WEBSITE FOR CURRENT NEWSLETTERS, NEWSLETTER ARCHIVES, OR TO SIGN UP FOR NEWSLETTERS VIA EMAIL

Phishing - now by phone!

We've all received outrageous emails claiming that our account will be closed unless we respond immediately with our password and other personal information. These should of course be simply ignored, deleted, and never replied to in any way.

Last month an OCS customer called to let us know that she had just received a strange phone call. She said the caller had a strong accent and was difficult to understand, but he was finally able to explain that her computer was infected and he wanted her to allow him to connect to it remotely so he could help her to clean it of viruses.

Yikes! She was never able to find out who he was claiming to represent, and she finally just hung up (smart move!). Clearly he was hardly interested in cleaning her computer, but rather in infecting it.

A Google search for "phone phishing" returns several listings, all describing how this is becoming more common. Other ruses purport to represent "your bank" and ask you to provide personal account information ... sound familiar?

Facebook, MySpace caught releasing user data

In a seemingly never-ending string of damaging disclosures about user privacy concerns, Facebook, MySpace and several other social-networking sites have been sending data to advertising companies that could be used to find consumers' names and other personal details, despite promises that they don't share such information without consent.

A current Wall Street Journal story reports that the issue is particularly significant for Facebook on two fronts - the company has been pushing users to make more of their personal information public, and the site requires users to provide their real name when registering.

One reader commented that "Facebook, MySpace and others [have] waited far too long to make corrections."

EMAIL CHANGE ALERT - SEE OUR WEBSITE

Wireless customers are now being transitioned tower-by-tower

OVER 405 MILLION VIRUSES, SPAM, AND PHISHING ATTEMPTS
HAVE BEEN STOPPED BY THE OCS CENTRAL SYSTEM
CALL US ABOUT OCS OFFICE SCAN!



Our office is always closed on Memorial Day

Work from home!

OCS can connect your home to your office or tie multiple offices together at high speed and with full VPN security, anywhere in the Valley or beyond...



The OCS home page has received more than 13.9 million hits - contact us for local advertising information!

OCS service plans are described at www.porterville.com

Internet Plans and Pricing



Call about eCommerce!

Need qualified computer or network maintenance?
Give us a call!



Our Military Men & Women

AMERICASUPPORTSYOU.MIL
SUPPORT OUR MILITARY
= SUPPORT THEIR MISSION

THE NATIONWIDE OCS REFERRAL PROGRAM

If you refer a friend, family, or business associate to OCS, tell them to mention your name and you'll receive up to a month of free service! Our subscribers have earned \$59,855 so far - click Referrals on our home page for details! Your friends may simply click *Subscribe* to sign up online.



OFFICE HOURS MON-FRI 8-5, PHONES TILL 8PM • SAT 9-5 • CLOSED SUN
767 NORTH PORTER ROAD • PORTERVILLE CA 93257 • 559-781-4123

Ready to bail out of Facebook?



You're not alone. A current poll found that an astonishing 60 percent of users are considering quitting Facebook over privacy issues. Thousands are ditching the social networking site, including popular radio tech guy Leo Laporte. Google statistics show that more people than ever are searching for "how to delete my Facebook account" (see also quitfacebookday.com).

But leaving Facebook can be almost as confusing as navigating the backwaters of their website – there's a bewildering tangle of settings and more than 170 options to manage privacy, and their FAQs and policy pages have expanded dramatically.

It appears that Facebook users can deactivate their account fairly easily, but how to delete it permanently is not so easy to find on their website (and they require a 14-day "cooling off" period to allow you to change your mind).

Social networking sites like Facebook can be addictive, but there are limits to how much you may want the world to know about you – or your children and family.



Stuck in a contract?

Bring in your binding paperwork and we may be able to waive up to \$100 from your OCS startup costs to help offset early termination penalties with another provider.

WIRELESS SERVICE AREAS

- Porterville
- Springville
- Pleasant Valley
- River Island
- Globe Drive
- Strathmore
- Terra Bella
- Lindsay
- Exeter
- Badger Hill
- Visalia East
- Yokohl Valley
- Camp Nelson
- Success Valley
- Richgrove
- Delano East

Facebook Privacy: 8 Ways to Protect Yourself

If you're going to use or continue using Facebook despite the risks, you *must* be aware of your privacy settings. Here are the essential tips you need to know:

1. Know Your Terms
2. Set Controls for Your Updates
3. Hide Your Facebook Profile from Google
4. Disable Facebook's "Instant Personalization"
5. Prevent People from Tagging You in Photos
6. Set Privacy for Every Album
7. Hide Your Contact Info
8. Delete Facebook Apps

These essential privacy steps are described in detail in a recent story at PC Magazine. The URL is too long to print here legibly, but you can go to pcmag.com and type "facebook privacy" in the search box on their home page.

You'll see the story listed part-way down the list, with the same title as above ... click and follow through each of the steps (with screenshots) described.

(Facebook has announced several new changes in light of these problems ... Bing or Google "Facebook" for the latest news.)



Fan Mail

A previous customer who switched to Clearwire called and said he's had enough and is coming back to OCS, saying "their service is basically the equivalent of two cans and a string!" -DD

OACYS INTERNET SERVICE PLANS

One-Time Fees

Plan Name	Average Speeds			B-M-W ¹	One-Time Fees			Monthly Service
	Min	Typ	Max		Service Activation	Install/Configure	Equipment Deposit	
1 Bandwidth-Mailboxes-Webpace (see notes)								
DIALUP	26K	40K	53K	1-5-5	25.00	-	-	24.95
Accelerator	Typically 2-5X faster			-	-	-	-	+5.00
WIRELESS STANDARD 2.4 GHz								
24 Basic	125K	500K	750K	10-5-5	25.00	100.00	100.00	49.95 ^{2,3}
24 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	79.95 ^{2,3}
24 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95 ^{2,3}
WIRELESS SPECIAL CASES 900 MHz (where available)								
900 Basic	125K	375K	750K	5-5-5	25.00	100.00	100.00	59.95 ^{4,5}
WIRELESS MISSION CRITICAL 5.8 GHz (where available)								
58 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	99.95
58 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95
58 Professional	500K	2M	3M	25-25-25	25.00	100.00	100.00	159.95
58 Corporate	750K	3M	4M	30-30-30	25.00	100.00	100.00	199.95
58 Enterprise	1M	4M	5M	40-40-40	25.00	100.00	100.00	249.95

All plans include automated central email virus scanning, email spam filtering, and website parental controls. Some plan types permit webpace for personal use only. Wireless installation and deposit package may be paid in installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. All plans subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. For footnotes 2,3,4,5 surcharges may apply. Please check with our office for additional details.

I Didn't Know That!

- OCS provides "A-to-Z" technology services
- Complete computer service and repair shop
- Variety of Internet access plans and packages
- Professional website development and hosting
- Programming and custom development
- eCommerce solutions
- Computer and Internet technology consulting
- Secure branch office inter-networking
- Internet-based "VOIP" telephone services

*To set Account Preferences or make Payments Online, click **UserAdmin** on our website*

On the road? Call our toll-free support at 888-OACYS.COM