

PORTERVILLE.COM
PORTERVILLE ONLINE
PORTERVILLE WIRELESS

OCSNET.NET
OACYS.COM



OLSON
COMPUTER
SERVICES

NETWORKING THE
COMMUNITY
SINCE 1982

N E W S L E T T E R S E P T E M B E R 2 0 0 3

Viruses in the News

CENTRAL SECURITY PROTECTS OCS NETWORK

The OCS central scanning system blocks email viruses to and from our subscribers very effectively and efficiently. We currently block over 2,000 viruses and more than 16,000 spam messages every day.

All email destined to or from our network must first pass through our central scanning system, where it is checked and scrubbed when necessary before being passed along. This process delays the arrival or departure of your email by an average of 30-60 seconds per message, depending on volumes at different times of the day.

But what then about an infected diskette or CD you might slip directly into your computer? Or viruses designed to activate transparently and immediately when you click on a web page? Or those transmitted via chat sessions or along with music or other file downloads?

Or web-based email you send and receive via other sources, such as Yahoo or HotMail? These methods use your browser rather than your email program, so messages do not pass through our email scanning system. The same situation exists if you subscribe to email via an ISP mail service other than OCS.

All of these additional points of entry are vulnerable if you're not doing something about it at your end. Your entire home or office network can easily be devastated by viruses that bypass email security.

Not that long ago, many of our customers considered these issues more an annoyance than a potentially significant threat to their business. But as our common reliance on computers increases steadily, this kind of risk is no longer acceptable.

At OCS, our internal office network is protected by a combination of defenses. First and foremost, our "outer firewall" is essentially the gateway over the moat and through the castle walls. The OCS firewall is formidable, thanks to tireless and astute attention by our company's network engineers.

(continued on Side Two)

WIRELESS SERVICE AREA UPDATE

- **New! Service to Lindsay and Exeter via "L Hill" now active**
- **Service to Visalia now active**

Service is available in Porterville, Springville, Pleasant Valley, River Island, Globe Drive, Strathmore, Terra Bella, Lindsay, Exeter, and Visalia. Coming soon to Success Valley! Call us or see our website for more information.



**Make Long-Distance Phone Calls
via your OCS Internet Account?**



Drop a note to voip@oacys.com if you're interested!

- OCSNET: **435,000 VIRUSES STOPPED** (2,000+ daily)
- OCSNET: **7.3 MILLION EMAIL SPAM BLOCKED** (16,000+ daily)
- Click **USER ADMIN** on our website to set account preferences

COMING NEXT MONTH | THE ULTIMATE HOME OFFICE!

Imagine a home or branch office with no limitations. A 24x7 high-speed connection to the Internet and to your office. Direct access to your full office network and desktop. Maximum VPN security and HIPAA compliance to ensure the protection of confidential information. Popup messaging, office intercom, and full PBX services including call transfer and forwarding – *all without the phone company!* Even video cam. It's as though you were there, and OCS is doing this now ... call us for more information!



NATIONWIDE OCS SERVICE for FRIENDS • FAMILY • BUSINESS

With the addition of over 2,500 free local access numbers across the country, you can now keep quality OCS dialup service if you travel or move. Recommend it to your friends, family, and business associates across the country, earning referral credits at the same time!

To check for available numbers in different areas of the country, just click "Nationwide Numbers" or "Access Numbers" on our website. New accounts may sign up using the handy "Subscribe Online" procedure on our home page. Call us for more information!

OCS dialup and wireless
plans are described at
www.porterville.com

**Service Plans
and Pricing**



Call about eCommerce!

**Want to
work from
home?**



*OCS can connect your home
to your office or tie multiple
offices together, at high
speed and with full
"VPN" security,
anywhere in the
Valley or beyond ...*



SUPPORT OUR MILITARY



THE NATIONWIDE OCS REFERRAL PROGRAM

If you refer a friend, family, or business associate to OCS, tell them to mention your name and you'll receive up to a month of free service! Some restrictions apply, click *Referrals* on our home page for details. Your friends may simply click *Subscribe* to sign up online, now from anywhere in the country!



**Need qualified computer
or network maintenance?**

Give us a call!

Viruses in the News

(continued from Side One) Next, we protect our inner network with what we call OfficeScan. In addition to the other methods of risk described above, our office is especially susceptible given that customers bring computers which may be infected into our shop for service. While working on these machines, we must ensure that they don't manage to infect our network.

OfficeScan works something like advanced corporate security products from Norton and McAfee. A dedicated server in the OCS Network Center communicates automatically with global security labs on a continuous 24x7 basis. Whenever new virus protection information is posted, it is immediately downloaded to our server. In turn, computers on our office network poll this central server continuously and fetch any new "pattern" information as soon as it is received.

Email scanning. Firewall. OfficeScan. This overall blanket of security services has effectively protected the entire OCS network for a long time.

Now, we can also extend OfficeScan coverage out to our wireless subscribers. A small "client" program is installed on each computer at your end, which in turn performs the automated communication with our central OfficeScan server. That's all there is to it. No updates to install, no renewal reminders to overlook or forget. The cost of this protection is only \$5 per machine per month, whether you're a

business or residence. This is in most cases less than the equivalent cost of doing it yourself.

The OCS system was entirely unaffected by the recent outbreak of the Blaster and Sobig viruses that have so occupied the news and seriously impacted other businesses and Internet service providers.

At the same time, our shop technicians have been busy cleaning infected machines for customers who were not running protection programs at their end, or had not kept them current or allowed them to expire, or had overlooked one or more machines on their network.

Don't be caught short, give us a call to activate OfficeScan for you!

I Didn't Know That!

OCS provides "A-to-Z" computer technology services:

- complete computer service and repair shop
- broad variety of Internet access plans and packages
- professional website design, development, and hosting
- professional programming and custom application development
- eCommerce and business groupware solutions
- computer and Internet technology consulting
- secure branch office inter-networking
- Internet-based telephone services

OACYS INTERNET SERVICE PLANS

Current at September 2003

Plan Name	Radio Frequency	Rated Speed	Mailboxes/ Webospace	One-Time Fees			Monthly Service
				Service Activation	Install/ Configure	Equipment Deposit	
DIAL-UP							
	-	53 Kb/s	5/5MB*	25.00	-	-	24.95
WIRELESS							
24 Basic	2.4 GHz	750 Kb/s	5/5MB*	25.00	100.00	200.00	49.95
24 Premium	2.4 GHz	1.5 Mb/s	5/5MB*	25.00	100.00	200.00	79.95
24 Business	2.4 GHz	2.25 Mb/s	10/10MB	25.00	100.00	200.00	129.95
58 Business	5.8 GHz	3 Mb/s	25/25MB	25.00	200.00	500.00	159.95
58 Corporate	5.8 GHz	4 Mb/s	30/30MB	25.00	200.00	500.00	199.95
58 Enterprise	5.8 GHz	5 Mb/s	40/40MB	25.00	200.00	500.00	249.95

HI-CAP

OCS can provision ISDN, fractional frame, and dedicated T1 circuits, call for more information and specific pricing.

Notes

All plans include automated central email virus scanning, email spam filtering, and website parental controls. (*Denotes webspace for personal use only.) Wireless 24 Premium Plan and all higher plans include supplementary dialup account. Wireless installation and deposit package may be paid in three installments upon request. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. This is not a quote, all information is subject to change without notice. This document is effective 17 February 2003 and supercedes previous versions. Please check with our office for additional detail regarding any of our Internet service plans.